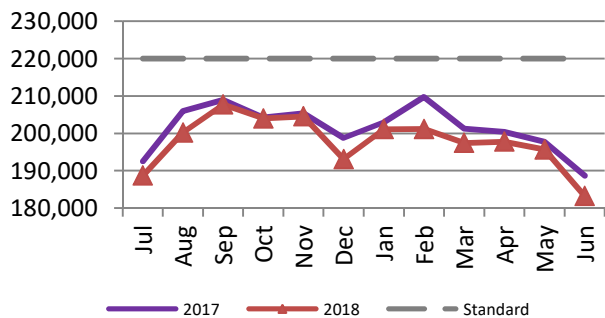


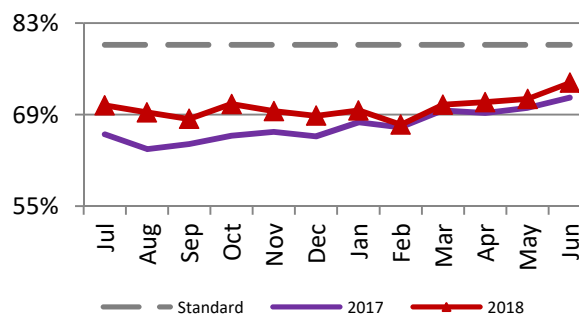
Oahu Transit Services - Fixed Route
 Monthly Performance Report
 For the Month Ending June 2018
 Based on Preliminary June 2018 Financials

Key Performance Indicators (KPI)	June 2018	June 2017	Percent Change	12 Month FY2018	12 Month FY2017	Percent Change	Goals
Total Monthly Ridership	4,899,256	5,072,126	-3.41%	63,443,747	64,505,666	-1.65%	
Average Weekday Ridership	183,181	188,692	-2.92%	197,867	201,394	-1.75%	220,000
Percent of Trips On Time	74.1%	71.8%	2.3%	70.25%	67.43%	2.82%	80%
Bus Availability	91.5%	87.2%	4.3%	89.2%	87.9%	1.30%	90%
Bus Miles/Major Collisions	199,230	138,289	44.07%	216,483	225,143	-3.85%	200,000
Preventable Accidents/Million Miles (rolling 12 Mos)				1.90	2.07	-8.21%	3.00
Bus Miles/Mechanical Road Calls	10,305	10,830	-4.85%	9,675	9,521	1.62%	10,000
Spare Ratio	20.09%	20.00%	0.09%	20.32%	21.89%	-1.57%	>20%
Percent of Inspections Completed On Time	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%	98%
Percent Maintained Pullouts	99.59%	99.33%	0.27%	99.44%	99.21%	0.23%	100%
Cost per Hour	\$122.89	\$122.98	-0.07%	\$125.60	\$123.73	1.51%	\$120
Cost per Trip	\$3.30	\$3.15	4.70%	\$3.17	\$2.98	6.37%	\$2.50
Cost per Mile	\$9.26	\$8.58	7.87%	\$9.23	\$8.86	4.22%	
Farebox Recovery	27.35%	25.33%	2.02%	27.10%	26.93%	0.17%	30%
Trips per Hour	37.23	39.01	-4.55%	39.67	41.58	-4.60%	48
Trips per Mile	2.73	2.82	-3.16%	2.92	2.98	-2.05%	
Passenger Miles per Revenue Hour	197.57	210.22	-6.02%	212.02	222.27	-4.61%	250
Average System Speed	12.63	12.87	-1.86%	12.71	12.88	-1.31%	
Percent Complete in 30 Days (Customer)	97.80%	99.68%	-1.9%	97.01%	98.71%	-1.7%	
Complaint Rate (Complaints per 100,000 trips)	10.41	9.60	8.42%	10.08	9.93	1.51%	10

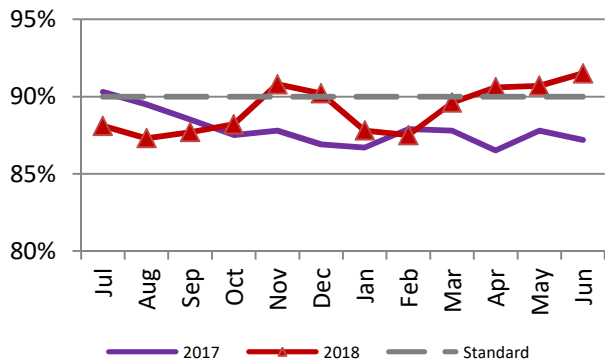
TheBUS
 Average Weekday Ridership



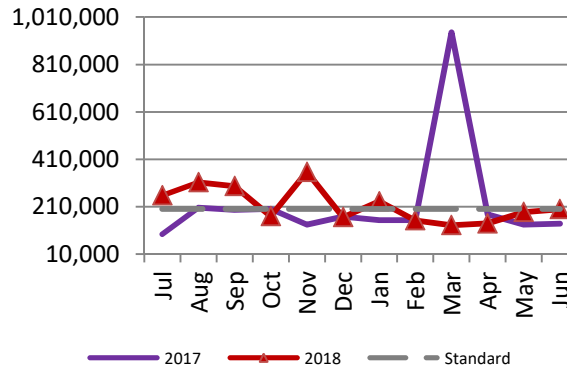
TheBUS
 Percent of Trips On Time



TheBUS
 Bus Availability



TheBUS
 Bus Miles/Major Collisions



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